

# Mercer Mobility Management Platform

In collaboration with ServiceNow®

*Moving talent in the age of connectivity*



To stay competitive in the global market, more and more organizations are increasing their international assignments through different forms, with nearly two-thirds (65%) of companies across all industries planning to use mobility programs for employee development purposes, according to Mercer's Global Talent Trends 2019 study. The added business and compliance risks overburden the already-complicated process of overseeing talent strategy, analytics, cost projections and compliance adherence – not to mention ensuring that mobile workers and their families have a great experience while on assignment!

**Increasing number of assignments drives the need for a proven mobility management technology**



As companies continue down the road of digitizing their business processes and data, Mercer has developed an exceptional support solution to simplify the management of all international and domestic assignments.

## Introducing Mercer Mobility Management Platform

*Mercer's extensive mobility expertise in collaboration with ServiceNow's digital workflows and enterprise cloud platform*

Mercer Mobility Management Platform is a technology platform, in collaboration with ServiceNow, that helps manage complex mobility programs by bringing all aspects of an organization's international and domestic assignments, along with proprietary Mercer data, together in one place. It provides an interactive, configurable, real-time data and content experience while simplifying workflows, lowering costs, reducing risks and tracking the return on investment. Various stakeholders of an assignment program can leverage the platform to work in partnership with each other, ensuring a seamless process and requiring less HR administrative support.

The Mercer Mobility Management Platform combined with our full suite of consulting services make it even easier to get the unparalleled support you need in your mobility journey. **Mercer is the only provider to offer their clients the data, tools and experience that will help HR professionals, Managers and expatriates meet the organization's specific Mobility needs with practical advice on policies, procedures and program design.**

### Mercer Mobility Management Platform Major Components



**Assignee  
search**



**Scenario  
tools**



**Approvals and  
workflows**



**Assignee  
tracking**



**Dashboards**



**Analytics**



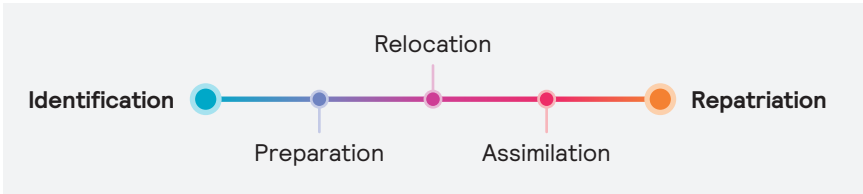
**HRIS  
integrations**



**Vendor  
marketplace**

Furthermore, the platform serves as the “system of record” for mobility-related activity throughout the assignee’s lifecycle.

## Corporate Assignee Lifecycle



## Benefits delivered by Mercer Mobility Management Platform



**Prioritize experience:** A single platform allows for automated processes, integrating all users and enhancing employee engagement. Through a self-service employee portal, users have access to dynamic host location information, including videos compatible to all devices and an option for engagement surveys, to bring employees and their families to an improved employee experience.



**Simplify workflows:** Mercer Mobility Management Platform's user-friendly dashboard, built-in metrics and predictive analytics simplify tasks for mobility management teams and allow for easy, real-time reporting.



**Lower costs:** With costs related to mobility growing every year, Mercer Mobility Management Platform helps business managers and C-suite executives stay on top of them by providing line of sight on expenditures and tracking ROI of assignments.



**Mitigate risk:** To ease the challenges resulting from expanding categories of international and domestic assignments and varying policies for each assignee type, Mercer Mobility Management Platform enhances and simplifies service delivery, monitors compliance and duty of care, and mitigates risks.

Whether you are part of an organization's mobility team, a vendor, a local manager or an assignee, our digitized platform will support your needs and offer sustainable and data-driven results so you can be successful in your mobility journey. Experience the Mercer Mobility Management Platform today. Contact your mobility consultant or email [mobility@mercer.com](mailto:mobility@mercer.com) for a demonstration and information about Mercer's unparalleled mobility consulting services.

For more information, please visit our website:  
[mobilityexchange.mercer.com/mobility-management-platform](https://mobilityexchange.mercer.com/mobility-management-platform).

## About Mercer

Mercer delivers advice and technology-driven solutions that help organizations meet the health, wealth and career needs of a changing workforce. Mercer's more than 23,000 employees are based in 44 countries and the firm operates in over 130 countries. Mercer is a wholly owned subsidiary of Marsh & McLennan Companies (NYSE:MMC), the leading global professional services firm in the areas of risk, strategy and people. With nearly 65,000 colleagues and annual revenue over \$14 billion, through its market-leading companies including Marsh, Guy Carpenter and Oliver Wyman, Marsh & McLennan helps clients navigate an increasingly dynamic and complex environment. For more information, visit [www.mercer.com](http://www.mercer.com). Follow Mercer on Twitter [@Mercer](https://twitter.com/Mercer).

## About ServiceNow

ServiceNow (NYSE: NOW) is making the world of work, work better for people. ServiceNow's cloud-based platform and solutions deliver digital workflows that create great experiences and unlock productivity for employees and the enterprise. For more information, visit [www.servicenow.com](http://www.servicenow.com).

Copyright 2019 Mercer. All rights reserved.